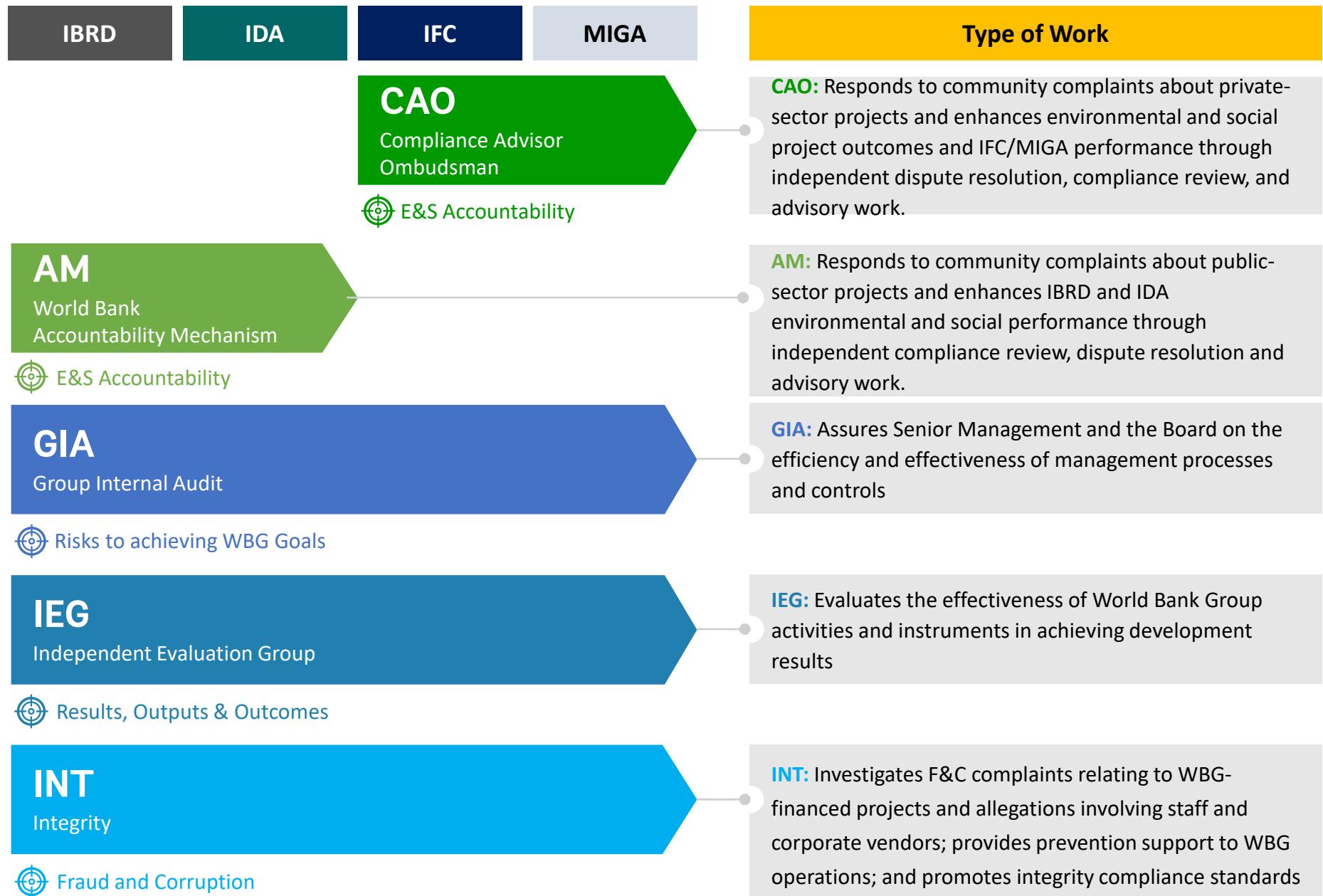


Independent Oversight and Accountability Functions of the World Bank Group



Mandate	Institutions covered	Reporting to	Work Inputs	Deliverables	
CAO Compliance Advisor Ombudsman	Facilitates the resolution of complaints from people affected by IFC/MIGA projects; enhances environmental and social project outcomes; and fosters public accountability and learning to enhance IFC/MIGA E&S performance.	 IFC  MIGA	 IFC/MIGA Boards ² , CODE ³	Responds to community complaints through dispute resolution and/or compliance processes; responds to internal requests (Board, President, Mgt) for compliance review; initiates advisory work on E&S issues.	Helps resolve complaints through collaborative problem-solving between complainant communities and IFC/MIGA clients; conducts compliance investigations of IFC/MIGA E&S performance; and issues advisory work to IFC/MIGA on systemic E&S issues.
AM World Bank Accountability Mechanism	An independent accountability mechanism that through its Inspection Panel or Dispute Resolution Service responds to community complaints that IBRD or IDA projects have not complied with World Bank E&S policies and procedures.	 IBRD  IDA	 WB Board ⁴ , CODE	Responds to complaints (Requests for Inspection) from project-affected people, initiating a process that can lead to a compliance investigation or dispute resolution.	Inspection Panel investigation reports include compliance findings that can lead to remedies of harm and promote institutional learning. The dispute resolution process can lead to an agreement containing a time-bound implementation schedule for agreed actions.
GIA Group Internal Audit	Assesses whether the risk management, control, and governance processes of the World Bank Group entities are adequately designed by management and functioning effectively. GIA's role is preventative in nature.	 IBRD  IDA  IFC  MIGA  ICSID	 WBG President, Audit Committee	GIA's risk assessment based on: Board and Senior management input, results of prior engagements, and emerging risks.	Provides Senior Management and the Board independent assurance that risks to achieving WBG goals are managed effectively and efficiently, through audit, assurance review and advisory review reports.
IEG Independent Evaluation Group	Evaluates the effectiveness of World Bank Group activities and instruments in achieving development results.	 IBRD  IDA  IFC  MIGA	 WB Board, CODE	Board priorities, WBG strategic priorities, project completion reports	Delivers evaluations to the Board that help build accountability for results and support learning to improve WBG effectiveness
INT Integrity	Investigates allegations of fraud, corruption, collusion, coercion and obstruction made against firms and individuals participating in development projects financed by the World Bank Group.	 IBRD  IDA  IFC  MIGA	 WBG President, Audit Committee	Allegations submitted to INT; requests for advice from WBG operations; sanctioned companies with conditions for release	Investigations, prevention advisory services, and integrity compliance guidance and monitoring

Notes:

(1) World Bank Group

(2) IFC and MIGA Boards of Executive Directors

(3) The Boards' Committee on Development Effectiveness (CODE)

(4) World Bank Board of Executive Directors

IBRD: The International Bank for Reconstruction and Development

IDA: The International Development Association

IFC: The International Finance Corporation

MIGA: The Multilateral Investment Guarantee Agency

ICSID: The International Centre for Settlement of Investment Disputes